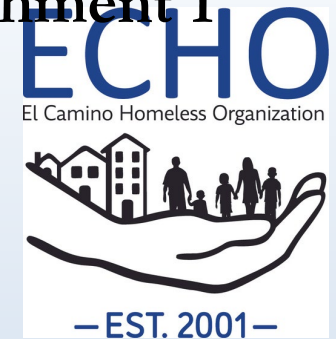


EL CAMINO HOMELESS ORGANIZATION

Paso Robles Campus, Quarterly Report

Quarter 2, December-February 2023



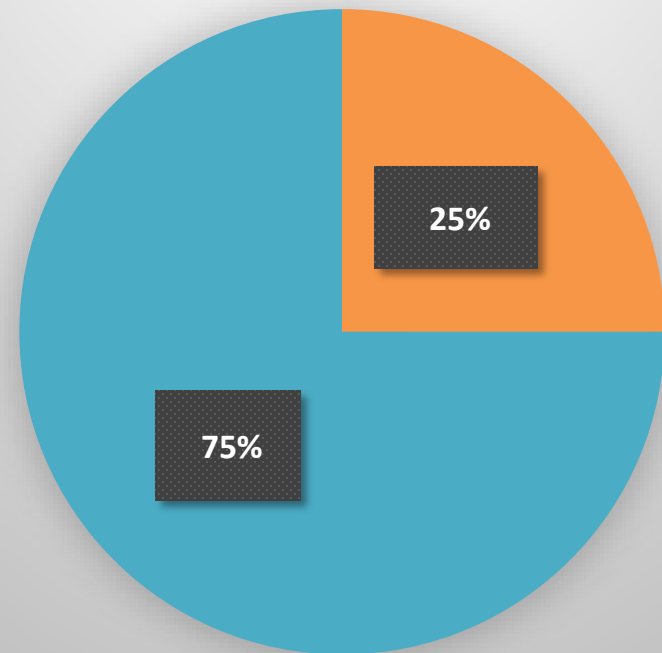
Empowering people in San Luis Obispo County to make positive change by providing food, shelter, and supportive services.

Presented By:
Kate Swarthout, Operations
and Client Services Manager

City of Paso Robles Funding

100% of the funding that ECHO receives from the City of Paso Robles goes directly towards supporting staffing of our Paso Robles Campus. The funding is instrumental in providing the services that help those facing homelessness transform their lives and get back into housing.

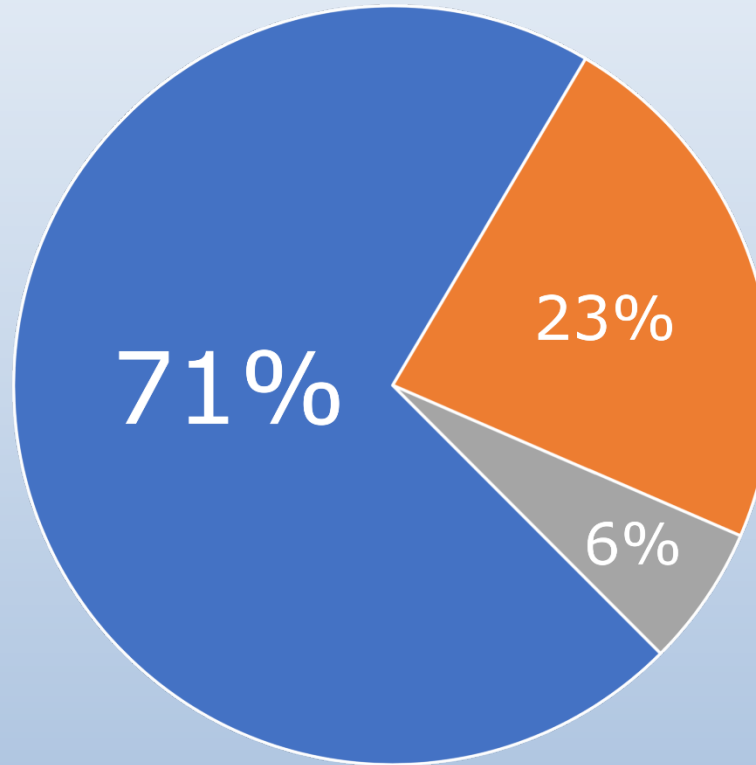
City of Paso Funds
Allocated for Staffing



The Funding Provided by the City of Paso Robles Covers 25% of the staffing costs associated directly with the ECHO Paso Robles Campus

ECHO Operating Breakdown

Of the total funding that ECHO receives, 71% goes to Direct Clients Services that impact and change lives.



ECHO is able to maintain this breakdown because of the incredible support of our volunteers. Over 1,500 community members donate their time and skill for over 30,840 hours per year.

Quarterly Shelter Program Data

	December	January	February	Quarterly Totals
Total Shelter Stays	1529	1396	1303	4228
Individuals That Did Not Receive a Room	261	180	221	662
Unduplicated Nightly Shelter Stays	111	112	107	330



Quarterly Documented Success

	December	January	February
Individuals Enrolled in 90 Day Program	28	30	37

	December	January	February	Quarterly Totals
# People Housed	0	8	2	10
# People Found Employment	4	5	6	15

Additional Programs and Services

Attachment 1



Additional ECHO Program and Referral Data

	December	January	February	Quarterly Totals
Dinners Served	2768	2697	2313	7778
Showers Provided	102	88	85	275
Food Bags Given	250	250	250	750
Referrals to Mental Health	3	0	2	5
Referrals to Drug/Alcohol	0	2	1	3
Referrals to Other Resources	6	9	4	19
Laundry Service On-site	Paused due to construction	Paused due to construction	144	144

Programs and Services Provided

Attachment 1

Additional Services

<u>Weekly/ Bi Weekly</u>		<u>Monthly/ As Needed</u>
<ul style="list-style-type: none">• Free Cell Phone Service• Onsite mental health evaluations- TMHA• Haircuts• Substance Abuse Education- SLO Bangers	<ul style="list-style-type: none">• Doctor Evaluation & Referrals• Arts and Crafts• Story and Game times	<ul style="list-style-type: none">• Cal FRESH assistance- Department of Social Services• Covid 19, Influenza vaccine clinics• Clean Slate Program

ECHO Paso Robles partners with local agencies and volunteers to provide needed resources to our clients onsite and at no cost. We strive to constantly add new and enriching programs and services to our offerings. We are currently working to expand our programs offered by connecting with local businesses and other non profits. We also added a lending library full of books and magazines to our shelter.

Neighborhood Collaborations

ECHO's Good Neighbor program has been in full effect, with Residents of the 90-Day Program, working with staff, to clean up trash in the Black Oak neighborhood.

On January 26th, ECHO held its second Neighborhood Stakeholder's Meeting, with 11 different community members, city leadership, and businesses owners in attendance. We as a staff use the engagement, feedback and input we receive from our partners to better our services and enhance the neighboring community.

We have not received any calls on our 24 hour line but our team has gone out and engaged with local business owners to assist in outreach efforts and address their concerns.

Kyle



Attachment 1

A lifetime of drinking left Kyle crippled, mentally depleted, and feeling cast out and unwanted. But he made the decision to enter rehab and work on his sobriety. Through his unwavering dedication and belief, Kyle remained sober, even when facing homelessness upon graduating his program. Kyle made the decision to return home to the Central Coast and made his way to the ECHO Campus in Paso Robles. Kyle hit the ground running and never missed a single case management appointment, and was always willing to lend a helping hand. Finally all that dedication, belief, and hard work paid off! Kyle's case manager helped him get a section 8 voucher and Kyle signed the lease to his apartment. We were so grateful to have spent time with Kyle and watch his perseverance and resilience. We wish Kyle nothing but the best as he takes this next step in his journey.

Yocelin

Attachment 1



Yocelin came to Echo in September of 2022. She had just given birth to her second daughter and had no support system. Yocelin was a single mother of 2 children under 1. It was a hard time for her. She met weekly with her case manager, Maria, where she was connected with resources. She was brought into the 90 day program. After her maternity leave/ six week was over, Yocelin was applying for employment and got hired very quickly. Her case manager helped her get child care set up. Yocelin and Maria worked on a plan to save money and search for housing. Yocelin was able to find a safe room to rent with her beautiful daughters! She is so thankful that ECHO provided her with a safe place to stay with her daughters while she got back on her feet.