

# Downtown Parking Program Update

City Council Meeting

January 31, 2023





# Background

- City initiated paid parking program in 2019
- Goals:
  - Manage on-street demand
  - Create an employee parking program
  - Cost-neutral by the 5<sup>th</sup> year
- In December 2022, Council reviewed the financial data for the program and approved:
  - eliminate 2 free hours
  - increase the rate to \$2/hour
  - upgrade parking system related technology
  - directed staff to review options for a local discount program



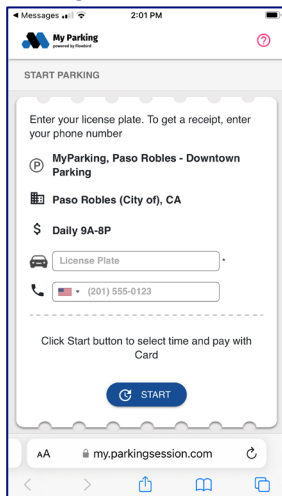
# Parking Technology Enhancements

Updated parking technology is expected to be launched on March 1, 2023



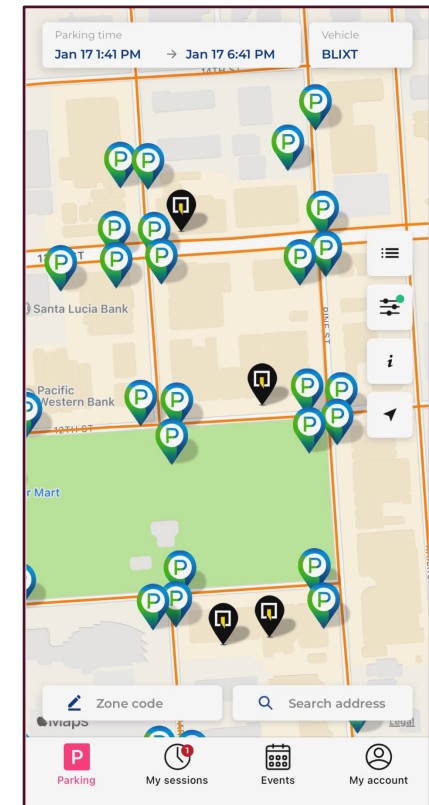
The updated Flowbird app will offer customers improved features and usability. Existing WayToPark customers will receive a link to renew their accounts with the new application.

**Text PARKPASO  
to Pay: 727563**



The Flowbird app will have a built-in map highlighting free and long-term parking location options.

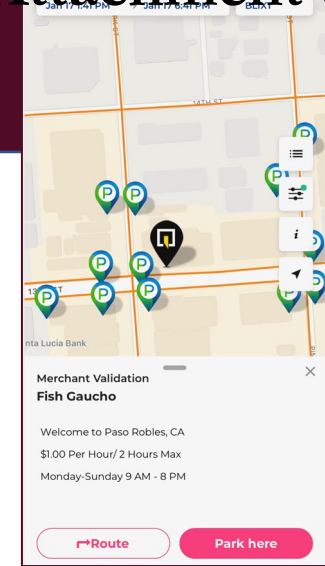
Visitors will have the convenience of the new Pay by Text feature. Customers will receive a text message with a link to pay for parking with no need to download an app.



# Merchant Validation

## How it works:

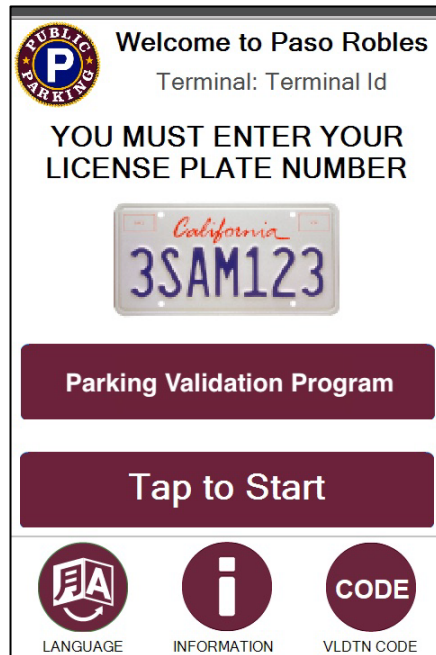
- Merchants purchase discounted bundles of 1-hour parking codes
- Codes can be used at pay stations or on the mobile app



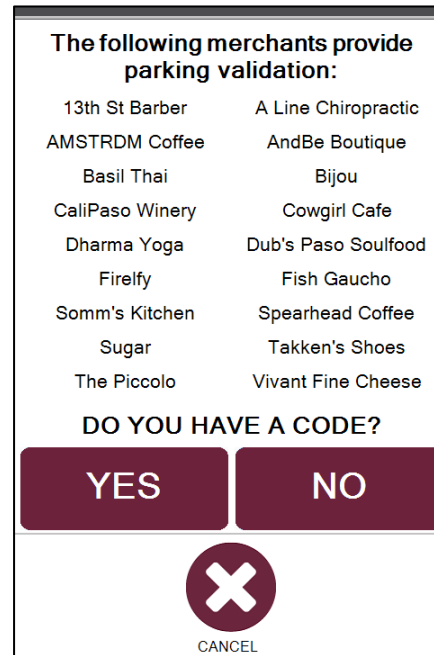
Example:



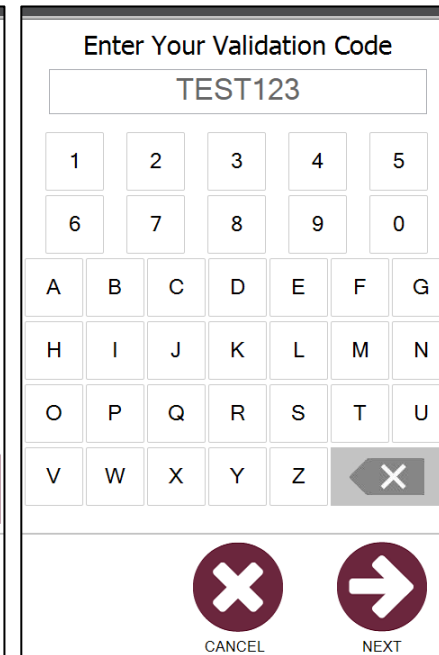
Merchant provides code to Customer



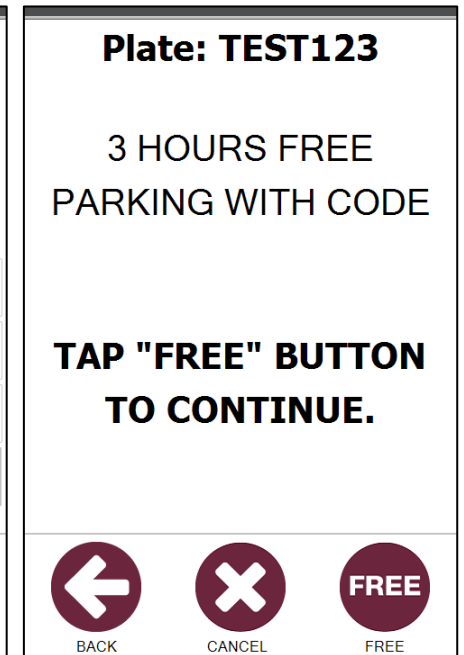
Pay station screen



Select merchant



Input code

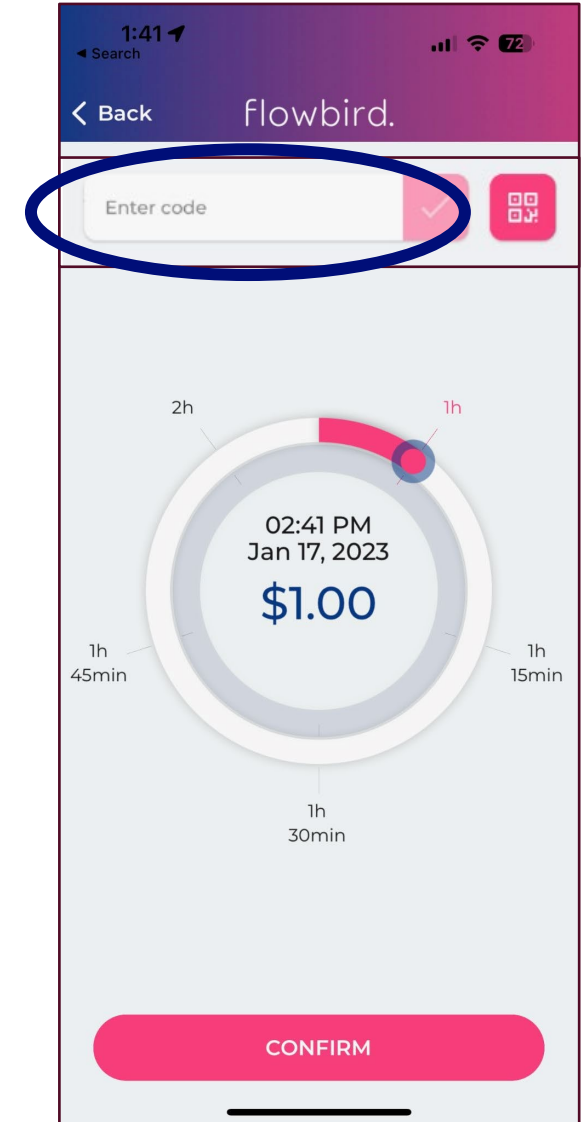


Redeem free parking

# Local Discount Program

## How it works:

- Residents can complete an online application to participate
- Each address is eligible to receive 1 unique code
- Each code provides five 1-hour free sessions per month
- Code can be applied at pay station or on the mobile app
- Code can be applied to any vehicle
- Remaining uses expire at the end of the month
- Code is replenished with 5 sessions on 1st of each month



# Recommendations

- Authorize the City Manager to execute the contract renewal with Flowbird
- Approve a discounted merchant validation program
- Approve a 12-month local discount pilot program

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