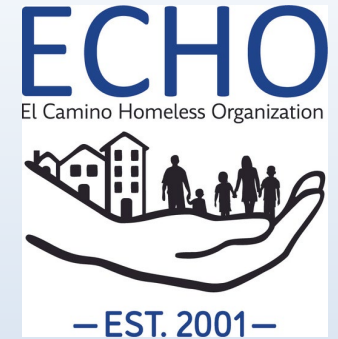


EL CAMINO HOMELESS ORGANIZATION

Paso Robles Campus, Quarterly Report

Quarter 4, September- November 2023



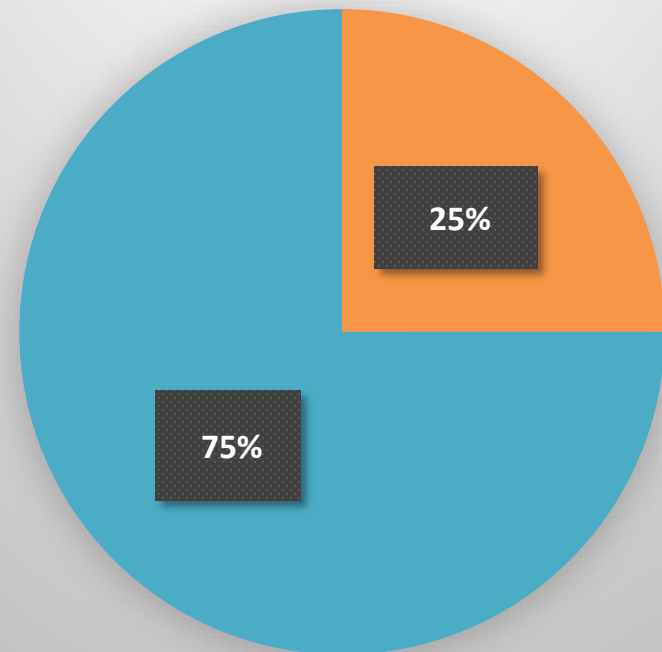
Empowering people in San Luis Obispo County to make positive change by providing food, shelter, and supportive services.

Presented By:
Austin Solheim, Director of
Operations and Development

City of Paso Robles Funding

100% of the funding that ECHO receives from the City of Paso Robles goes directly towards supporting staffing of our Paso Robles Campus. The funding is instrumental in providing the services that help those facing homelessness transform their lives and get back into housing.

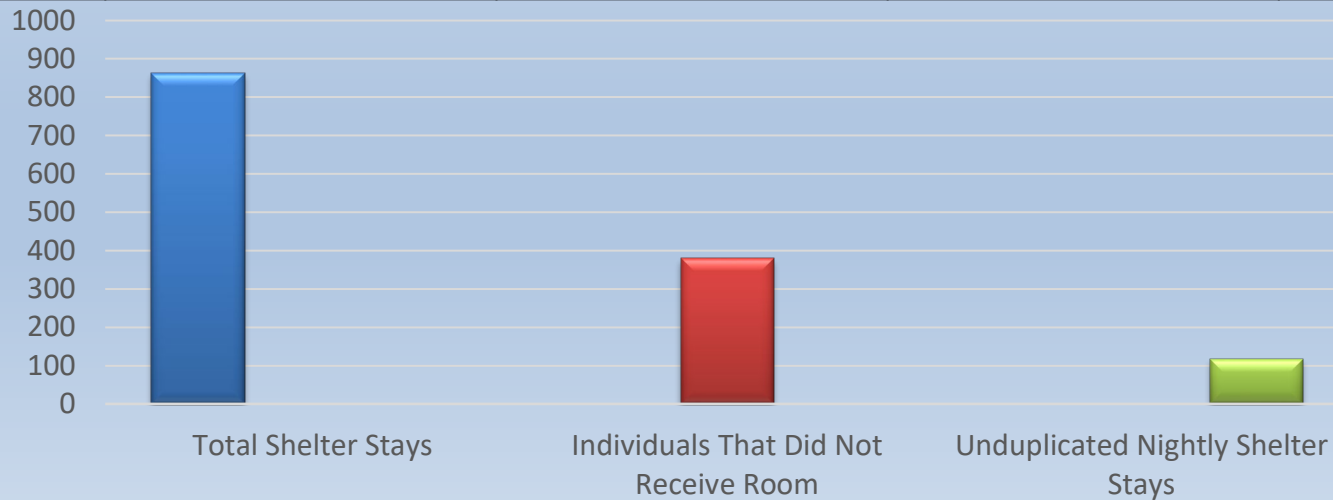
City of Paso Funds
Allocated for Staffing



The Funding Provided by the City of Paso Robles Covers 25% of the staffing costs associated directly with the ECHO Paso Robles Campus

Quarterly Shelter Program Data

	September	October	November	Quarterly Totals
Total Night by Night Shelter Stays	205	302	356	863
Individuals That Did Not Receive a Room	85	107	188	380
Unduplicated Nightly Shelter Stays	115	101	88	178 (Unduplicated through Quarter)
Number of 90 Day Emergency Shelter Beds	45	45	45	45
Number of Night by Night Shelter Beds Maintained	5	5	5	5
Total Shelter Stays (90 Day and Night by Night)	1,500	1,550	1,500	4,550



Quarterly Documented Success

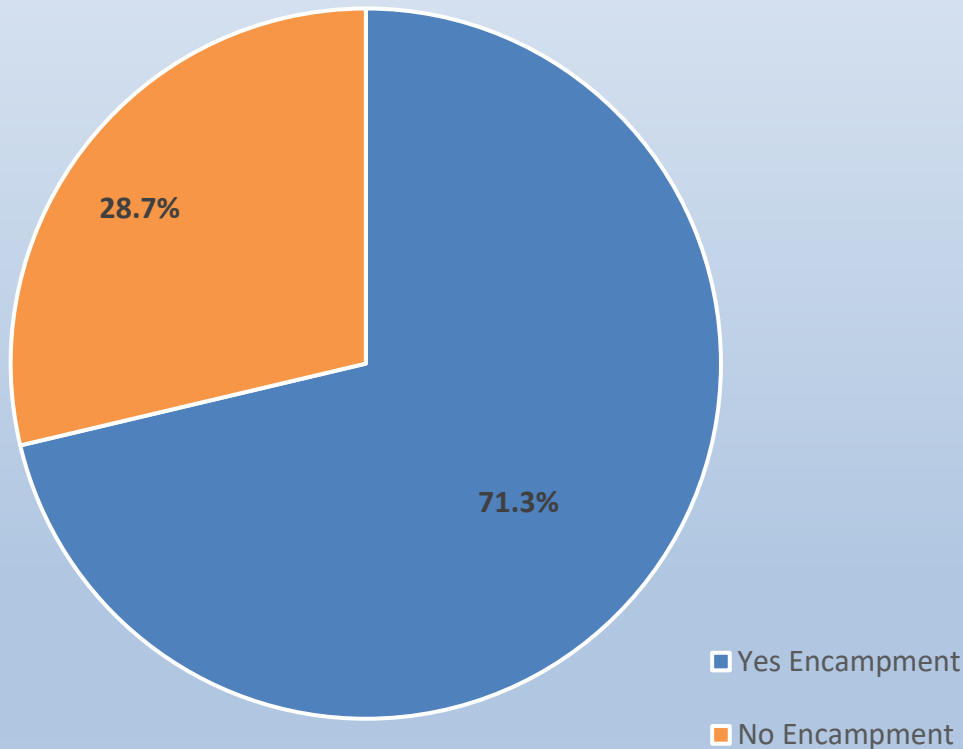
	September	October	November	Quarterly Totals
# People Housed	11	13	17	41
# People Found Employment	3	9	10	16

These Numbers reflect success from only the ECHO Paso Robles Campus

In 2023 through both ECHO campuses 200 Individuals and Families with children were housed. Over 90% of those individuals remain housed in our community

ECHO Outreach Data

Percentage of Clients Served
That Have Stayed in an Encampment



ECHO was asked to collect data on how many of the individuals being served at our Paso Campus have stayed in an encampment in the Salinas River Bed.

In the month of September we collected the following: 71.3% of clients utilizing our services have stayed in an encampment in the Salinas River Bed.

Additional ECHO Program and Referral Data

	September	October	November	Quarterly Totals
Dinners Served	2,443	2,445	2,568	7,456
Showers Provided	237	227	304	768
Food Bags Given	250	250	250	750
Referrals to Mental Health	7	6	11	24
Referrals to Drug/Alcohol	3	3	5	13
Referrals to Other Resources	3	2	0	5
Laundry Service On-site	140	140	140	420

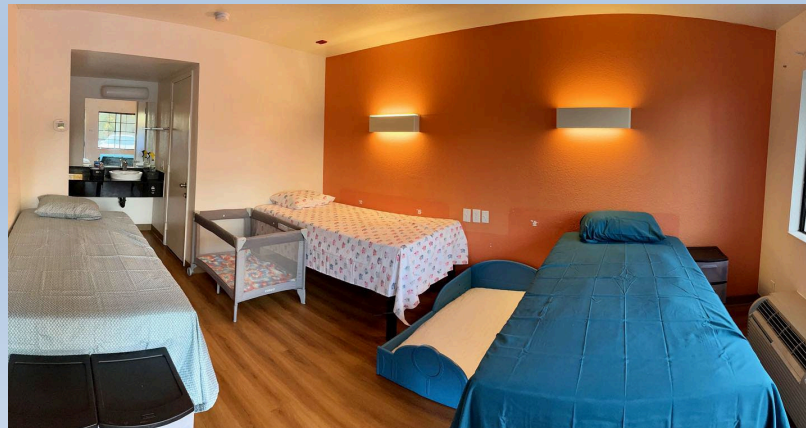
20 Additional Emergency Shelter Beds at ECHO Paso Robles

On October 31st 2023 ECHO's executive team presented a financial ask to the SLO County Board of Supervisors to support the opening of 20 additional 90 Day Emergency Shelter Beds at the Paso Robles Campus.

The Board of Supervisors voted 5-0 in support of these additional services.

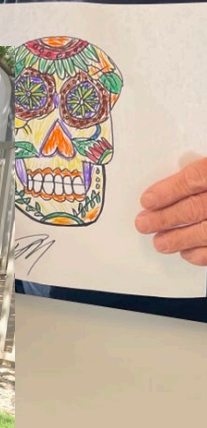
Staff was hired and trained and the 20 additional beds began opening in December of 2023.

This brings the total number of Emergency Shelter Beds at the Paso Robles location to 70 total emergency shelter beds. 65 dedicated to the 90 Day Emergency Shelter Program and 5 dedicated to the Night by Night Emergency Shelter Program.



Additional Programs and Services

Attachment 1



Additional Services

<u>Weekly/ Bi Weekly</u>	<u>Monthly/ As Needed</u>
<ul style="list-style-type: none">• Free Cell Phone Service• Onsite mental health evaluations- TMHA• Haircuts• Substance Abuse Education- SLO Bangers	<ul style="list-style-type: none">• Doctor Evaluation & Referrals• Arts and Crafts• Story and Game times
	<ul style="list-style-type: none">• Cal FRESH assistance- Department of Social Services• Covid 19, Influenza vaccine clinics• Clean Slate Program

ECHO Paso Robles was excited to add new programs this quarter.

Paso Robles City Library has been working with our team to provide support for families and individuals experiencing homelessness in our community.

We love to provide a mix of programs that are focused in education, workforce development, resource and well being. One program was a partnership with Trader Joes to provide a flower arrangement class for our residents.

Neighborhood Collaborations

ECHO's Good Neighbor program has been in full effect, with Residents of the 90-Day Program, working with staff weekly to clean up trash in the Black Oak neighborhood. We have even recently adopted the street.

We held our Neighborhood Stakeholder's Meeting on Thursday October 26th.

We had representation from city council, police. No business partners from the Black Oak corridor were in attendance. We continue to collaborate and support our partners from our neighborhood to find mutual solutions.

We received no calls on our 24 hour line, however our team went out and engaged with the local business owners and individuals experiencing homelessness to assist in outreach efforts and address their concerns.

Maria

Success Stories

In November 2022, facing the aftermath of a tragic personal situation, Maria and her son found themselves without a home. With rent beyond reach on their fixed income, they sought refuge in their vehicle, navigating the challenges of homelessness.

Entering ECHO, Maria and her son found warmth, shelter, and stability marking the beginning of a transformative journey. Maria, determined to rebuild, started a case plan with her dedicated Case Manager. Among the goals: seeking employment.

The journey wasn't without hurdles. Having been a stay-at-home mom for over two decades, Maria faced the challenge of re-entering the workforce. But with the guidance of her Case Manager, she built a resume that showcased her strengths and experiences.

The turning point came just two weeks into her job search. The Sports Club recognized Maria's potential and were not only willing to accommodate her schedule but also understood the unique demands of being a single mom, balancing work with school drop-offs and pickups.

As if that wasn't impressive enough, Maria was selected as the Employee of the Month!



Success Stories



Before joining the ECHO community, Nick faced the challenges of living in parking lots and sleeping in his car. His path to stable housing wasn't easy, but with resilience and support, he triumphed over adversity.

While still working full time but knowing the need for change, a caring coworker suggested ECHO as a potential lifeline. Considering its convenient location to work and transportation, Nick decided to give it a try.

Upon arriving at ECHO, Nick found not just a shelter but a supportive community that understood his journey. He expressed gratitude for the ability to focus on himself while at ECHO, highlighting the transformative power of a caring environment.

Today Nick has a place of his own to call home.

Attachment 1

ECHO Quarterly Neighborhood Stakeholder Meeting

Black Oak Drive Corridor

Date: 10.27.23

Time: 2:00pm-2:30pm

Location: 1134 Black Oak Drive

Those in Attendance: Terry Afana, Maeghan Smallwood, Josh Lewis, Taylor Worsham, Eric Lashley, Wendy Lewis, Mimi Rodriguez, Stephanie Potter



Meeting Objective - Austin: The objective of this meeting is to gather neighborhood stakeholders, city officials, and representatives from the local homeless shelter to collaboratively problem-solve issues that the shelter and the community may be facing. We aim to foster open communication and find mutually beneficial solutions to address concerns and ensure a harmonious neighborhood environment.

Welcome and Introductions

- Round of introductions: Each participant briefly introduces themselves, their role, and their affiliation with the community or homeless shelter.

Overview of ECHO Homeless Shelter - Austin:

- Brief History
- Services offered:
 - Emergency shelter beds, Night by Night and 90-Day
 - Nightly Meal Program -Currently serving approximately 80 individuals on average
 - Community Shower Program
 - Programs - Stephanie: Resume Building One on One workshop, Parenting Class through Parent Connections in SLO county , Financial Literacy Class - How to Understand your Credit Report, Haircuts! Free haircuts last week for any residents who need them, The Center for Health and Prevention Program, People's Justice Project/Clean Slate Program

Our Current Numbers

- We currently have 5 beds available for the emergency Night by Night program.
- We have 45 beds filled in our 90 Day Emergency Shelter Beds
- We have Successfully Housed 152 individuals and families this year alone
- In just this month we have had 12 move outs from the Paso Robles site and 20 from both sites
 - **Total: 152**

❖ Questions/Comments:

What can be done about the overflowing trash can on the corner?

(Asked by: Eric Lashzey, Answered by: Austin Solheim)

That is where the bag collection is located. We empty that trash can out and include the bags in the collection of the *adopt of a street* initiative.

Speaking of the corner across the way - We are getting a lot of calls and complaints. It would help us if you could encourage no lingering and cleaning up after themselves. The biggest input from restaurants has been the trash that piles up.

(Asked by: Terry Afana, Answered by: Austin Solheim)

We do offer a pilot day program and the shower program. We open it up at 10am, anyone can come on site and hang out here on our campus. That is an option for your team, you can definitely let them know that they are welcome to come hang out at ECHO. Our shelter manager does go out and encourages them to come over and access our services.

That crisis bed is still being discussed in a lot of arenas - To have that as an option beyond the lottery system. Do we have a timeframe for that?

Attachment 1

(Asked by: Terry Afana, Answered by: Austin Solheim)

The timeframe for that will be December. We are going to the county on Tuesday to try and open 20 additional beds here. We have the infrastructure, the furniture, the beds all ready and set up to go. We just need to hire more staff and get the funding for that. If we get that funding approved then we will start to hire right away.

Can you provide us with an update on that?

(Asked by: Terry Afana, Answered by: Austin Solheim)

Yes, we can do that.

Do you have programs for those struggling with alcohol problems or drug problems? That way we can pass on that information to those who might be interested.

(Asked by: Meaghen Smallwood, Answered by: Austin Solheim)

We do have SLO bangers here that provide resources for those struggling with drugs or alcohol. We're also able to provide transportation to AA or NA meetings.

Do you have a plan to start an AA or NA here?

(Asked by: Terry Afana, Answered by: Austin Solheim)

We have tried to start one on site but have run into a roadblock. They would need us to keep it open to the public and post it online that it's an open meeting. We don't have the space for that and would like to keep it for our ECHO residents and nightly clients only. If anyone has any connections please let us know.

Would you be willing to have drug and alcohol meetings for individuals to be able to meet?

Could we provide that here?

(Asked by: Meaghen Smallwood, Answered by: Austin Solheim)

Absolutely! We can do that. We can have a room set up for them to meet in. We could also provide bus passes or gas vouchers. Please connect with our case managers and they will be able to help with those resources.

Final Announcements & Closing Remarks:

- Austin Solheim - Terry mentioned that we want to add an additional unit as a crisis room. That should be a part of our MOU presentation that's coming up. That room will

Attachment 1

be used as a programs room, a shower room, and a room to be a landing spot for the police department to use.

- Austin Solheim - We will be switching these meetings to twice a month. We will start doing more emails to keep up the communication between all of us. Also, if there was ever an emergency or a need to call a meeting before the scheduled times, we could do that.
- Terry Afana - Have the calls declined? Negative ones?
 - Austin - We have had one call in the last couple of months. Someone called from Tractor Supply because someone was having a mental health crisis. Our shelter manager went over and they recognized them right away and left with him.
 - Terry- I've seen a lot less phone calls and emails.

The next meeting date will be emailed to everyone from Austin.

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Good Neighbor Program: Community Trash Collection on Black Oak Drive

Date	Location	Bags Collected
September		
9/1/23	Black Oak Corridor	3
9/7/23	Black Oak Corridor	3
9/13/23	Black Oak Corridor	2
9/18/23	Black Oak Corridor	2
9/28/23	Black Oak Corridor	2
October		
10/4/23	Black Oak Corridor	3
10/11/23	Black Oak Corridor	3
10/16/23	Black Oak Corridor	2
10/26/23	Black Oak Corridor	2
November		
11/3/23	Black Oak Corridor	2
11/9/23	Black Oak Corridor	1
11/15/23	Black Oak Corridor	3
11/24/23	Black Oak Corridor	2
11/30/23	Black Oak Corridor	2