



EL CAMINO HOMELESS ORGANIZATION

Paso Robles Campus, Quarterly Report

Quarter 3, March- May 2023

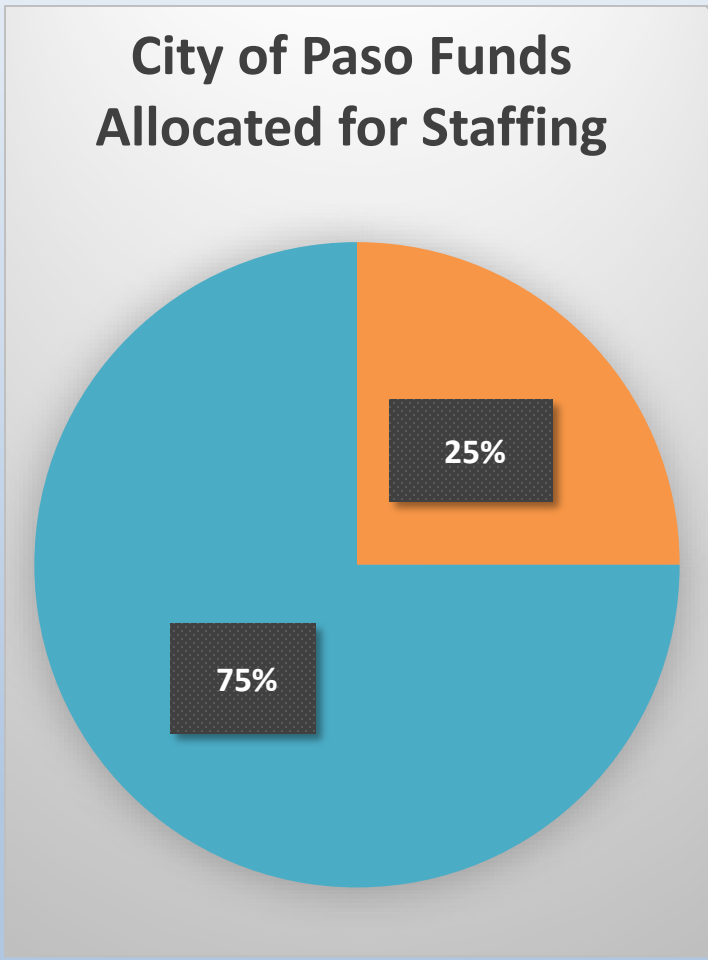


Empowering people in San Luis Obispo County to make positive change by providing food, shelter, and supportive services.

Presented By: Kate Swarhout, Operations and Client Services Manager

City of Paso Robles Funding

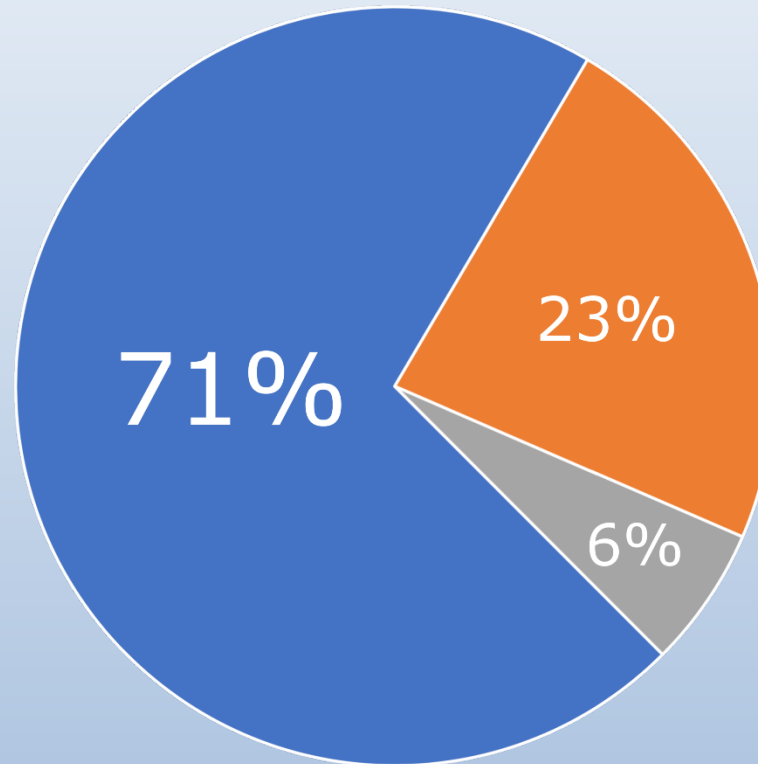
100% of the funding that ECHO receives from the City of Paso Robles goes directly towards supporting staffing of our Paso Robles Campus. The funding is instrumental in providing the services that help those facing homelessness transform their lives and get back into housing.



The Funding Provided by the City of Paso Robles Covers 25% of the staffing costs associated directly with the ECHO Paso Robles Campus

ECHO Operating Breakdown

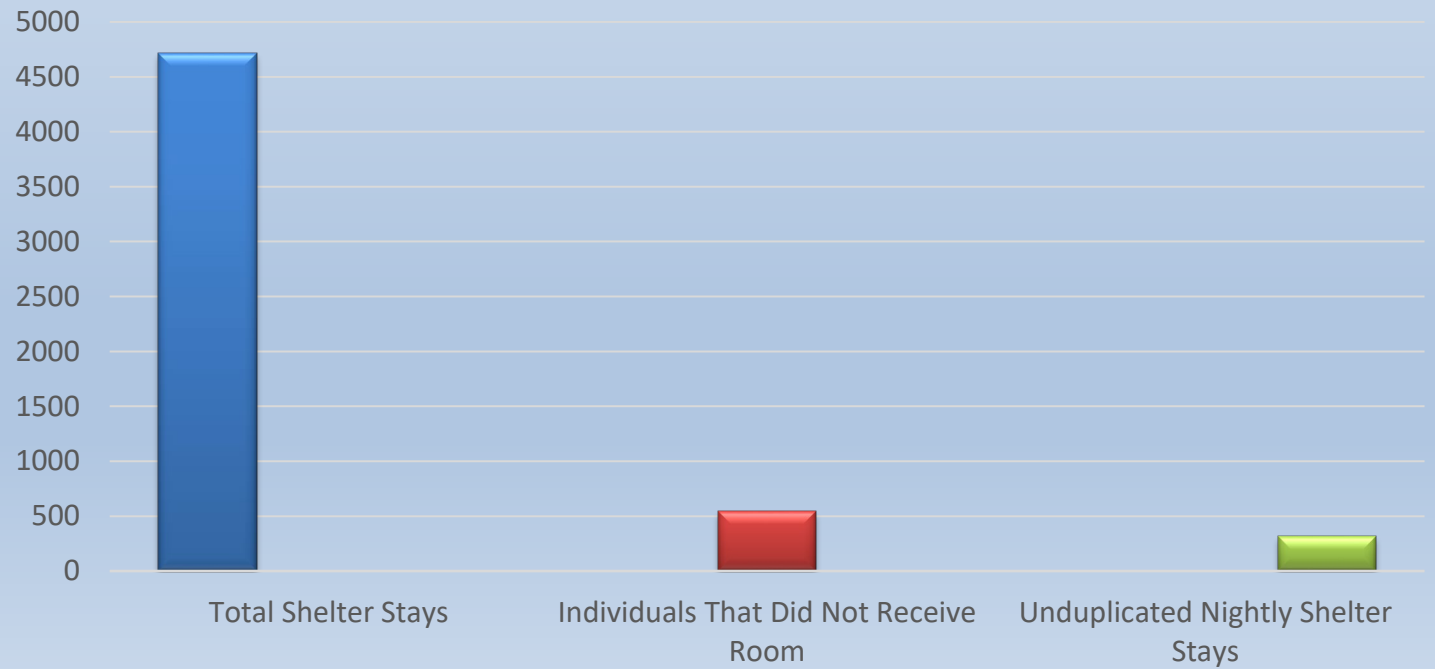
Of the total funding that ECHO receives, 71% goes to Direct Clients Services that impact and change lives.



ECHO is able to maintain this breakdown because of the incredible support of our volunteers. Over 1,500 community members donate their time and skill for over 30,840 hours per year.

Quarterly Shelter Program Data

	March	April	May	Quarterly Totals
Total Shelter Stays	1501	1600	1618	4719
Individuals That Did Not Receive a Room	202	174	168	544
Unduplicated Nightly Shelter Stays	107	99	107	313



Quarterly Documented Success

	March	April	May
Individuals Enrolled in 90 Day Program	26	40	45

	March	April	May	Quarterly Totals
# People Housed	4	8	8	20
# People Found Employment	4	10	7	21

Additional Programs and Services

Attachment 1



Additional ECHO Program and Referral Data

	March	April	May	Quarterly Totals
Dinners Served	2333	2401	2219	6953
Showers Provided	122	176	188	486
Food Bags Given	250	250	250	750
Referrals to Mental Health	5	7	3	15
Referrals to Drug/Alcohol	3	5	2	10
Referrals to Other Resources	4	5	8	17
Laundry Service On-site	140	140	140	420

Programs and Services Provided

Additional Services

<u>Weekly/ Bi Weekly</u>		<u>Monthly/ As Needed</u>
<ul style="list-style-type: none"> • Free Cell Phone Service • Onsite mental health evaluations- TMHA • Haircuts • Substance Abuse Education- SLO Bangers 	<ul style="list-style-type: none"> • Doctor Evaluation & Referrals • Arts and Crafts • Story and Game times 	<ul style="list-style-type: none"> • Cal FRESH assistance- Department of Social Services • Covid 19, Influenza vaccine clinics • Clean Slate Program

ECHO Paso Robles was excited to add new programs this quarter.

Clean Slate, Children's story and craft time with Raising a Reader, a floral arranging class taught by a client with flowers donated by Trader Joes and sound healing sessions were just some of the favorites.

We love to provide a mix of programs that are both educational and enjoyable.

Neighborhood Collaborations

ECHO's Good Neighbor program has been in full effect, with Residents of the 90-Day Program, working with staff, to clean up trash in the Black Oak neighborhood.

We held our third Neighborhood Stakeholder's Meeting on April 27th.

We had a great turn out and enjoyed the collaboration and support we receive from our neighboring businesses.

We have not received any calls on our 24 hour line but our team has gone out and engaged with local business owners to assist in outreach efforts and address their concerns.

Danny

Success Stories



Before coming to ECHO's Paso Robles Campus, Danny had gone through a very hard time in his life. He had been hospitalized for a severe lung problem, and also went through a separation with his partner. He had been working full time at a gas station to pay his bills, but due to his health he could no longer lift heavy object and complete his duties. Eventually this led Danny to facing homelessness in our community. But then, Danny found his way to ECHO and joined the 90-Day Residential Emergency Shelter Program. He got right to work with his ECHO Case Manager applying for jobs that could help him get on his feet. At the start of May, Danny interviewed and was hired as a sales rep for a local solar company. After just a couple weeks of successful sales and commissions, Danny was able to get his driver's license and purchase a car! We are so excited for Danny and look forward to seeing what he does next!

Success Stories



Attachment 1

In the summer of 2022, Kim was struggling with homelessness in our community. She had recently left her own home and moved in with family, but things took a turn for the worst. Kim was not able to stay with family for long and soon found herself without a home and searching for resources. In July, Kim started accessing resources at the ECHO Paso Robles Campus and utilizing the Nightly Shelter Bed Program. After watching others facing homelessness get back into housing and building trust with the case management team and staff on site, Kim decided to apply and join ECHO's 90 Day Residential Emergency Shelter Program. She immediately got to work on her individualized housing plan and started to set goals for herself, and one of those goals was her sobriety. After a month of trying to do it on her own, Kim admitted to her case manager that she had relapsed and needed help. The two got to work on a plan, and collaboratively created a new activity at ECHO, where staff transports any willing residents of our program to Alcoholics and Narcotics Anonymous. Not only did this lead to Kim maintaining and accomplishing her goal, but encouraged other residents to seek services and support from the community. Kim continued to work and connect with community resources, and after many applications and hours of searching, she finally found a place to call a home of her own and she lights up when describing it. Kim made an everlasting impression on all of ECHO and although we will miss her and her contagious positivity, we are so excited for this next chapter of her life.

Attachment 1

