

ECHO

El Camino Homeless Organization



2001-2021

Celebrating 20 Years

ECHO Paso Robles

QUARTERLY REPORT
QUARTER 1 SEPT-NOV 2022

Case Management

- ECHO Paso Robles operates a 50 bed shelter comprised of both nightly shelter stays and our 90 day program
- 3 Case Managers on staff offer case management to all clients . This includes 90 day, Nightly and Dinner clients
- Case management is tailored to each client's individual needs and can include life skills classes such as: budgeting, credit repair, how to create a resume, job interview preparation and more
- Case managers currently work with **76** clients on a regular basis
- Case managers and shelter staff discuss with clients at weekly meetings and as needed throughout the day proper behavior both at the shelter and in public to mitigate impacts to local businesses
- Case managers and other ECHO staff work with dinner and nightly clients daily to discuss departure from the shelter in the mornings and evenings. Clients are asked to not linger in the corridor, not leave trash on the streets and not to disturb businesses.

Month	September	October	November	Attachment 1 Quarterly Totals
Unduplicated Nightly Shelter Stays	87	83	101	271
Unduplicated Nightly Shelter Stays-Men	35	33	49	117
Unduplicated Nightly Shelter Stays- Women	38	35	38	111
Unduplicated Nightly Shelter Stays- Children	14	15	14	43
Total Shelter Stays	1266	1433	1298	3997
Nightly People Turned Away	147	293	238	678
# People in 90 Day Program	28	32	32	92
Dinners Served	2436	2353	2390	7179
Showers Provided	98	90	86	274
No Cook Bags Given	250	250	250	750
Referrals to Mental Health	13	7	4	24
Referrals to Drug/Alcohol	2	1	0	3
Referrals to Other Resources	7	5	8	20
# People Housed	1	4	3	8
# People Found Employment	7	5	2	14

<u>Weekly/ Bi Weekly</u>		<u>Monthly/ As Needed</u>
<ul style="list-style-type: none"> • Free Cell Phone Service • Onsite mental health evaluations- TMHA • Haircuts • Substance Abuse Education- SLO Bangers 	<ul style="list-style-type: none"> • Doctor Evaluation & Referrals • Arts and Crafts • Story and Game times 	<ul style="list-style-type: none"> • Cal FRESH assistance- Department of Social Services • Covid 19, Influenza vaccine clinics

ECHO Paso Robles partners with local agencies and volunteers to provide needed resources to our clients onsite and at no cost. We strive to constantly add new and enriching programs and services to our offerings. We are currently working to expand our programs offered by connecting with local businesses and other non profits. We also added a lending library full of books and magazines to our shelter.

Additional Services



Trash Pick Up

Lead by ECHO staff, clients volunteered weekly to pick up trash throughout the Black Oak Corridor. ECHO clients enjoy giving back and look for ways to help out as often as they can.



Neighbor Collaborations

Our Operations Manager, Kate Swarthout, and Shelter Manager, Matt Navarette, check in with local businesses monthly. We held our first Neighborhood Stakeholder's Meeting on October 27th and will host them quarterly. We established a 24 hour phone line available to our neighboring businesses and shared this information with them during our first check in in August.



The O'Dell Family

The O'Dell family came to ECHO after falling on hard times. They were entered into our 90 day program where Robert (dad) worked diligently with case management to set goals including help for his mental health issues. After a few months their case manager was able to help them find permanent housing and find employment. The family loves their new home

Jackie

Jackie came to ECHO with just her car and some clothing. She was earning money by doing Instacart but wanted more for herself. She applied for a job at a local grocery store. She is doing so well at her job and enjoys it so much that she recommended 3 other clients apply there. All 3 have been hired and are planning to rent a house together.